



Jomo Kenyatta International Airport Guide

JOMO KENYATA AIRPORT NAIROBI

Jomo Kenyatta Airport airport is a busy international hub. This walkthrough guide will help to take you through the international airport and across the road to the domestic departures area for your onward flight to the Kenyan coast. Hemingways staff can discuss any concerns or questions you have prior to your flight. Use the 'call me' page on the website to arrange a good time to call.

GENERAL INFORMATION

JKI Airport is set out in a half circle with three terminals placed on the outer circle arc and one terminal placed in what would be the centre point of the circle. The outer three terminals consist of Terminals One and Two which are your International departure terminals and then Terminal Three which is Domestic arrivals and departures. The inner, centre point terminal is the International Arrivals terminal.

ARRIVAL IN THE COUNTRY

When you exit your international 'plane, you will come to a long straight corridor lined with shops. Follow the signs to Immigration and Customs. You will follow a walkway that heads slightly downhill into the Immigration Central area. If you already have your Tourist Holiday Visa, then simply walk straight ahead to one of the Immigration booths. If you did not get your Immigration Arrivals Card on board the plane, you can pick one up here and fill it out in the queue for the immigration booths.

If you do not have your Visa, then stop at the little tables directly before the immigration booths at the front of the hall. There are plenty of Visa forms available here. Simply fill out the form and then head over to the far left of the immigration hall where there is a clearly marked Visa Desk. Have your passport and the US\$ 50 (or equivalent) ready and the officer here will issue you your visa and stamp your passport at the same time so no need to then go and stand in another queue. Remember to have exact monies with you for the visa as they never have change and you then have to run around the duty free shops to try and get exact change for the visa!

HEMINGWAYS KENYA, P. O. BOX 267, WATAMU, 80202, KENYA. TEL: (254) 042 2332624 FAX: (254) 042 2332256 EMAIL:
RESERVATIONS@HEMINGWAYS.CO.KE - WWW.HEMINGWAYS.CO.KE
COPYRIGHT HEMINGWAYS RESORT. ALL RIGHTS RESERVED.



Jomo Kenyatta International Airport Guide

BAGGAGE RECLAIM & CUSTOMS

Once through the immigration booths you will immediately come to stairs which lead down to the baggage claim area. There are four baggage conveyors and they are never labeled as to which flight is on which. You can ask one of the airport officials or simply join the crowd.

There are plenty of trolleys and these are free to everyone to use. There are toilets in the baggage hall and if you'd like to change money, you can access two banks inside the hall which offer generally good rates of exchange.

Customs is at the far side of the Baggage Hall. Customs are just a simple line of low stands, Green for nothing to declare is on the left and Red for declarable items is on the right. The most common question asked of visitors is if you are bringing gifts for Kenyans. If you are, then customs will want to know what it is and an import duty may well be charged for that item. Make sure you get a receipt for any monies paid.

Immediately behind the customs stands is a long glass wall. Head through the sliding doors from the baggage hall. Ignore all the offers of assistance in pushing your trolley or for taxis unless you wish to have help. A tip will be expected if you use this help.

DOMESTIC TERMINAL 3

You will come to edge of the building which looks out over a carpark and then directly in front of you, across the carpark and the circular road that links all the terminals is Terminal Three which is the domestic terminal. Cross over the road and you can then go through a security check and into the check in area for the domestic departures. Directly in front of you are the check-in desks for the three domestic airlines.

Once checked in, the entrance into the departure lounges is to the left. Another security check is done here and then you can relax. There is a small café in the departures lounge, toilets and, unfortunately, the usual, hard plastic seats that airports seem to love.

Your flight number and destination will be called from the departure lounge and you will then be escorted across the tarmac and to your domestic plane for the onward flight.

HEMINGWAYS KENYA, P. O. BOX 267, WATAMU, 80202, KENYA. TEL: (254) 042 2332624 FAX: (254) 042 2332256 EMAIL:
RESERVATIONS@HEMINGWAYS.CO.KE - WWW.HEMINGWAYS.CO.KE
COPYRIGHT HEMINGWAYS RESORT. ALL RIGHTS RESERVED.



Jomo Kenyatta International Airport Guide

DEPARTURE

Leaving the country is also very easy. If you arrive into the JKI Airport on a domestic flight, you will land, be escorted to the baggage hall of the domestic terminal where you collect your luggage. You then exit the baggage hall and once outside, ignore all offers of help unless you need it. Turn right and follow the pavement around to either Terminal Two or further around the circle, Terminal One. Which terminal is yours will depend upon your airline.

Stand in the security check queue which is at the main door and may extend the line onto the pavement and then enter your terminal. Spread out in front of you will be the check in desks for the various airlines. Generally the check in desks open three hours before the flight departure time.

The entrance to Immigration is located at the back and in the middle of the building, with half the check-in desks on either side. You will need to collect your immigration departure card from the check in desk and fill it out before going into the immigration section.

Immediately behind the immigration booths you will come to an escalator that goes up to the long corridor that has all the duty free shops and cafes. If you don't have access to one of the lounges, then the best spot to wait in this area is at the far left end (as you come up the escalator) which is the Nairobi Java House. It has excellent coffee, some fairly good snacks and is a bit quieter than some of the others.

All of the departure gates lead off this long, shop filled corridor, just wander down to your gate around one hour before takeoff time to join yet another queue through the boarding process and the final security check.

WAITING AROUND

If you do have lots of time to kill at the airport between a domestic flight and your international one, then try out the Simba Saloon. This is located above the international Arrivals Hall. The lift to get to the 5th floor where the bar/restaurant is located is on the outside of the international arrivals hall on the side facing the domestic terminal. It has clean toilets, a full bar and comfortable armchairs. It opens at 0700am so even early arrivals can make use of it before going across to the domestic terminal to check in for their next flight. - The lift takes your luggage trolley so be sure to keep everything with you.

HEMINGWAYS KENYA, P. O. BOX 267, WATAMU, 80202, KENYA. TEL: (254) 042 2332624 FAX: (254) 042 2332256 EMAIL:
RESERVATIONS@HEMINGWAYS.CO.KE - WWW.HEMINGWAYS.CO.KE
COPYRIGHT HEMINGWAYS RESORT. ALL RIGHTS RESERVED.